

Terms and Conditions: Coronavirus (COVID-19) Update as of January 1, 2021

As an ongoing process, many countries continue to open their borders for international travel from North America.

Big Five is allowing postponement on a destination-by-destination basis as entry restrictions change.

Any guest set to travel to a country with restrictions can postpone their journey with credits to be used by December 31, 2022 from original departure date if new travel dates are not selected at time of rebooking.

Postponement will require that no changes be made in routing, accommodations or touring to original journey. Rate increases may be unavoidable depending on season of the new travel dates and are subject to availability. Big Five does not charge a rebooking fee.

If you confirm a booking with Big Five as part of our No Gimmicks approach, and the destination is later restricted due to Covid-19, your reservation can be carried forward with all land funds already paid applied to the new travel date; however new rates may apply. Future travel credits are non-transferable and non-refundable.

Airlines will each have their own restrictions and recommendations in this current situation.



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