



## Coronavirus (COVID-19) Update as of May 15, 2020

As an ongoing process, many countries continue to have travel restrictions in place that expire in either April or May. Any guest set to travel during restricted dates can postpone their journey for up to 12 months from original departure date. Big Five does not charge a rebooking fee. Postponement requires that no changes are made to routing, accommodations or touring to original journey. Rates increases may be unavoidable depending on season of the new travel dates.

- Latin America: Guests traveling in Latin America, the Galapagos Islands, or by cruise ship in the Amazon through June 30, 2020, can reschedule for travel to be completed 12 months from original date without penalty.

- Africa: Guests traveling to Africa through June 30, 2020 may postpone for up to 12 months from original travel date without penalty.

Asia/South Pacific: Guests traveling to Asia or the South Pacific through June 30, 2020 may postpone for up to 12 months from original travel date without penalty.

Guests wishing to postpone travel scheduled from July 1, 2020 onwards are handled on a case-by-case basis to postpone with rebooking fees waived.

- Airlines each have their own restrictions and recommendations in this current situation. If you confirm a booking with Big Five and the destination is later designated as part of the WHO epicenter for Covid-19, your reservation can be carried forward for up to 12 months from original start date with all land funds already paid applied to the new date; however, 2021 rates may apply. Please note that airlines each have their own policies.

For the most up-to-date health information, please refer to these sites:

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>

<https://travel.gc.ca/travelling/advisories>

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