



Coronavirus (COVID-19) Update March 17, 2020

The Big Five advisory below is effective March 17 2020. Many countries have travel restrictions in place that expire either end of March, or middle of April. Any guest set to travel during restricted dates can postpone their journey for up to 12 months from original departure date. Certain parts of the world are allowing postponements up to December 2020 as mentioned below. Big Five does not charge a rebooking fee. Postponement will require that no changes are made to routing, accommodations or touring to original journey. Rates increases may be unavoidable depending on season of the new travel dates.

- Latin America excluding Galapagos Islands - guests traveling by cruise ship in the Amazon between March 13 and May 31, 2020, can reschedule for travel to be completed by December 20, 2020 without penalty
- Galapagos Islands - guests may postpone up to December 20, 2020 and are being handled on a case by case basis
- Africa - guests traveling to Africa in April or May 2020 may postpone for up to 12 months from original travel date.
- Guests traveling beyond the restricted travel dates or June 2020 onwards are advised to not make any changes. those travel dates are currently not affected.
- Airlines will each have their own restrictions and recommendations in this current situation
- If you confirm a booking with Big Five and the destination is later designated as part of the WHO epicenter for Covid-19, your reservation can be carried forward for up to 12 months from original start date with all land funds already paid applied to the new date; however, 2021 rates may apply. airlines will have their own restrictions.

For the most up-to-date health information, please refer to these sites:

- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>
- <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/>
- <https://travel.gc.ca/travelling/advisories>

Also see Department of Homeland Security regarding European Travel Ban:
<https://content.govdelivery.com/accounts/USDHS/bulletins/280ab33>